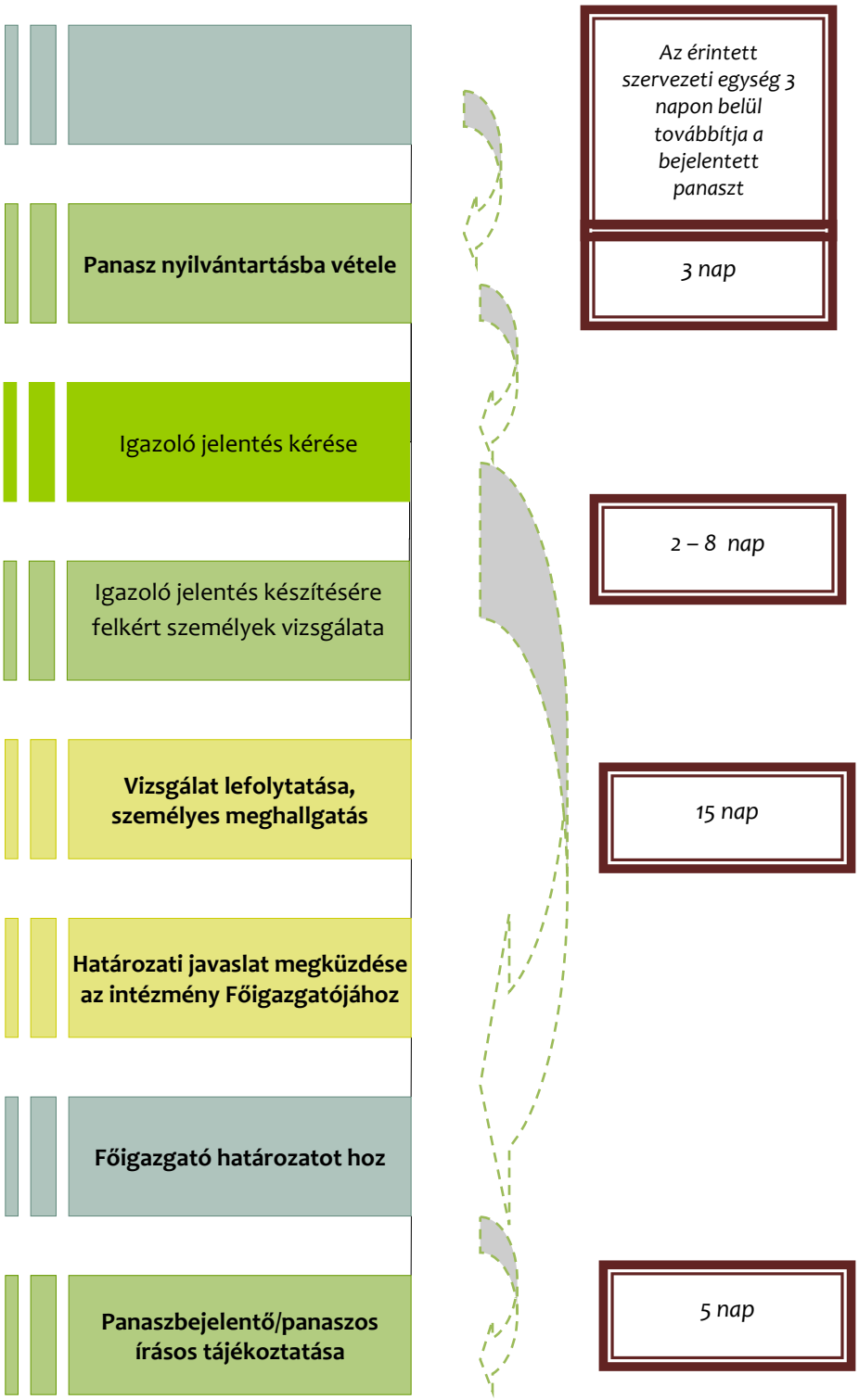
Panaszkezelés eljárásrendje

(Soproni Gyógyközpont)